



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 16, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-01

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 budget.

Alderman Dowell asked for any kind of documentations that show monetary value as of saving creating for the city due to creation of OPSA (breakdown by CFD, CPD, OEMC)

Collective expertise from consolidating functions that were operating independently has resulted in over \$18.7M in cost savings. Documentation showcasing these efforts includes new lower pricing reflected in invoices throughout the years. Many of the cost saving measures taken are operational in nature, such as suspending services that are no longer necessary, and that attention to strategy and reflection on public safety needs resulted in cost savings. Examples of collective cost savings since the inception of PSA includes:

- Reducing PSA's budget by 49 vacancies **and** returning 111 officers to CPD, resulting in \$4M in savings.
- Decommissioning redundant technology services amounting to \$1.5M savings to date.
- Suspending over 800 mobile lines resulting in a \$1.8M savings to date.
- Migrating over 500 leased circuits from a private vendor to public safety fiber infrastructure, resulting in collective savings of \$1.2M to date.
- Savings of \$9M in hardware costs by leveraging CPD phones with CAD vehicle data systems. This innovative mobile data technology approach, which is implemented in over 1,600 public safety vehicles, is modernizing police operations and making Chicago a leader in this space nationally.
- Renegotiating the cost per camera for annual maintenance, resulting in a savings of \$1.2M.

As always, please let me know if you have any further questions.



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**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 12, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-02

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Reilly asked for the number of Vacancies PSA carried over from FY23 to FY24.

PSA started FY24 with 104 total Vacancies, 24 of which were new Timekeeper Vacancies as part of our civilianization efforts.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** November 21, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-03

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Reilly asked how much PSA spends on hiring of Timekeepers.

The recruitment of the CPD Timekeeper position is handled by DHR. PSA does not have a marketing budget or footprint, and salaried employees share the workload for the hiring process. PSA's efforts for Human Resources' functions are not tracked by individual hire and therefore are not able to be captured in terms of a monetary assignment to the hiring.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



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## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 16, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-04

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Lee asked how many open vacancies in the Police and Fire Department(s) were you actively recruiting for this year, and how does that compare to the number of vacancies starting for the year.

Entering FY24 CPD had 1,565 vacancies and CFD had 269 vacancies. Going into FY25 CPD has 1,049 total vacancies and CFD has 194 total vacancies.

Specific to civilian hiring, throughout FY24, the PSA HR section has worked with DHR to fill 160 CPD civilian vacancies and 12 CFD civilian vacancies.

As always, please let me know if you have any further questions.





CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** November 21, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-05

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Lee asked how many times someone has not proceeded with a job at PSA due to long onboarding process.

If an applicant is offered a position within the department but ultimately declines, PSA HR does not capture the reason that the candidate declined and therefore does not have the number of times someone has not proceeded with a position because of the onboarding process. Presumably many elements factor into a decision to accept or decline employment including, but not limited to, other employment opportunities both within the city government or outside, the description of job duties that arose during the interview, starting pay, telework frequency, benefits, work location, etc.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

OFFICE OF PUBLIC SAFETY ADMINISTRATION

### MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** November 21, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-06

The following information is provided in response to questions posed at our department’s hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Lopez asked for the Contracts PSA oversees and a brief description of each.

Please see below:

PO Description	Vendor Name	PO Number
911 RADIO DISPATCH CONSOLE SYSTEM REPLACEMENT & MAINTENANCE	L3HARRIS TECHNOLOGIES, INC.	21191
THERMAL IMAGING CAMERAS	BULLARD	28114
HONDA POWER PORTABLE GAS GENERATORS AND REPLACEMENT PARTS	MIDWAY TRAILER SALES & SERVICE INC.	29702
MOBILE DIGITAL VIDEO RECORDING SYSTEM, ACCESSORIES AND RELATED SERVICES	COBAN TECHNOLOGIES INC.	29768
LAERDAL ADVANCED PATIENT SIMULATORS, PARTS, SUPPLIES, ACCESSORIES, AND SERVICES	LAERDAL MEDICAL CORPORATION	30932
CBRN DETECTION AND ID RELATED EQUIPMENT - NEW PARTS, SUPPLIES, AND REPAIRS (GROUPS N AND Q)	WS DARLEY & COMPANY	31008
HOUSEHOLD AND COMMERCIAL APPLIANCES PURCHASE, REPAIR, AND MAINTENANCE, GROUPS D AND F	CHICAGO UNITED INDUSTRIES, LTD.	31948

<b>PO Description</b>	<b>Vendor Name</b>	<b>PO Number</b>
HOUSEHOLD AND COMMERCIAL APPLIANCES PURCHASE, REPAIR, AND MAINTENANCE, GROUPS A & E	T & N CHICAGO, INC.	31949
HOUSEHOLD AND COMMERCIAL APPLIANCES PURCHASE, REPAIR, AND MAINTENANCE, GROUPS B AND C	A. M. C. MECHANICAL, INC.	31952
EMERGENCY MEDICAL EQUIPMENT (GROUPS A-D, H-J, L, & N-V)	MCKESSON-MEDICAL - SURGICAL GOVERNMENT SOLUTIONS LLC	32528
MSA SELF-CONTAINED BREATHING APPARATUS (SCBA), HONEYWELL POSICHEK AND OCCUPATIONAL HEALTH DYNAMICS (OHD) QUANTIFIT SYSTEM EQUIPMENT MAINTENANCE, REPAIR, PARTS, AND SUPPLIES	AIR ONE EQUIPMENT INC.	32900
CLEANING BULLET TRAPS AND SHOOTING RANGES	BEST TECHNOLOGY SYSTEMS, INC.*	33790
FOREIGN LANGUAGE INTERPRETATION, TRANSLATION SERVICES, AND RELATED SERVICES AND SOLUTIONS-LOCAL CONTRACT	LANGUAGE LINE SOLUTIONS	36561
CONTROLLED SUBSTANCE ANALYSIS/TESTING (EIA/RIAH DRUG SCREENING WITH GC/MS & EXPERT WITNESS TESTIMONY)	PSYCHEMEDICS CORPORATION	37504
MASTER CONSULTING AGREEMENT FOR EMERGENCY PLANNING, TRAINING, AND SUPPORT SERVICES-CATEGORY 2: EMERGENCY RESPONSE AND PREPAREDNESS TRAINING	C2 TECHNOLOGIES INC.	43120
MASTER CONSULTING AGREEMENT FOR EMERGENCY PLANNING, TRAINING, AND SUPPORT SERVICES-CATEGORY 3: EXERCISES	THE CNA CORPORATION	43121
MASTER CONSULTING AGREEMENT FOR EMERGENCY PLANNING, TRAINING AND SUPPORT SERVICES-CATEGORY 1: EMERGENCY PLANNING-CATEGORY 2: EMERGENCY RESPONSE AND PREPAREDNESS TRAINING AND CATEGORY 3: EXERCISES	HAGERTY CONSULTING, INC.	43122
MASTER CONSULTING AGREEMENT FOR EMERGENCY PLANNING, TRAINING, AND SUPPORT SERVICES- CATEGORY 1: EMERGENCY PLANNING - CATEGORY 2: EMERGENCY RESPONSE, AND PREPAREDNESS TRAINING AND CATEGORY 3: EXERCISES	INTEGRATED SOLUTIONS CONSULTING CORPORATION	43123

PO Description	Vendor Name	PO Number
MASTER CONSULTING AGREEMENT FOR EMERGENCY PLANNING, TRAINING, AND SUPPORT SERVICES- CATEGORY 1: EMERGENCY PLANNING, CATEGORY 2: EMERGENCY RESPONSE AND PREPAREDNESS TRAINING AND CATEGORY 3: EXERCISES	MIER CONSULTING GROUP INC.	43124
MASTER CONSULTING AGREEMENT FOR EMERGENCY PLANNING, TRAINING, AND SUPPORT SERVICES- CATEGORY 1: EMERGENCY PLANNING- CATEGORY 2: EMERGENCY RESPONSE AND PREPAREDNESS TRAINING AND CATEGORY 3: EXERCISES	THE OLSON GROUP LTD.	43125
MASTER CONSULTING AGREEMENT FOR EMERGENCY PLANNING, TRAINING AND SUPPORT SERVICES- CATEGORY 1: EMERGENCY PLANNING- CATEGORY 2: EMERGENCY RESPONSE AND PREPAREDNESS TRAINING AND CATEGORY 3: EXERCISES	TETRA TECH INC.	43126
MASTER CONSULTING AGREEMENT FOR EMERGENCY PLANNING, TRAINING, AND SUPPORT SERVICES- CATEGORY 1: EMERGENCY PLANNING- CATEGORY 2: EMERGENCY RESPONSE AND PREPAREDNESS TRAINING AND CATEGORY- 3: EXERCISES	WITT O'BRIEN'S LLC.	43128
VARIOUS TYPES OF FIRE HOSE, HOSE COUPLINGS, NOZZLES, AND HOSE FITTINGS	AIR ONE EQUIPMENT INC.	48198
TRANSPORTING DECEASED PERSONS	ALLIED SERVICES GROUP, INC.	51244
STARS, SHIELDS, BADGES, AND MISCELLANEOUS EQUIPMENT	SILK SCREEN EXPRESS, INC.	57005
TASER INTERNATIONAL - NEW SOLE SOURCE CONTRACT	AXON ENTERPRISE, INC.	60663
BUS SERVICES, RENTAL OF BUS WITH DRIVER	A.M. BUS COMPANY	61429
178159: VARIOUS TYPES OF FIRE SUPPRESSION FOAM (E-PROCUREMENT)	CHICAGO UNITED INDUSTRIES, LTD.	61746
MATTRESSES, ACCESSORIES, AND RELATED FURNITURE	CHICAGO UNITED INDUSTRIES, LTD.	63022
PURCHASE OF VARIOUS PRINTED FORMS	GEM BUSINESS FORMS, INC.	64879
LAW ENFORCEMENT DOGS	VOHNE LICHE KENNELS, INC.	65716
DOG FOOD	LEGEND & WHITE ANIMAL HEALTH	66102
BREAD	ALPHA BAKING CO.	70071

PO Description	Vendor Name	PO Number
AREA ACOUSTIC GUN SHOT SURVEILLANCE SYSTEM	SOUNDTHINKING INC.	71366
SIMUNITION	RAY O'HERRON CO. INC.	71885
SCUBA DIVING EQUIPMENT, PARTS, AND SERVICE	LAKE COUNTY DIVERS SUPPLY	76631
POLE MARKING/LOCATION IDENTIFIER PROJECT	CHICAGO EVENT GRAPHICS, INC.	78284
WORKFORCE MANAGEMENT SYSTEM FOR CITY OF CHICAGO- REFERENCE CONTRACT FROM U.S. COMMUNITIES HARFORD COUNTY PUBLIC SCHOOLS CONTRACT #14-JLR-003	UKG KRONOS SYSTEMS, LLC.	82901
CANINE PRIMARY CARE VETERINARY SERVICES-CITY OF CHICAGO	PARTNERS AND PAWS VETERINARY SERVICES, LLC.	92460
WIRELESS COMMUNICATION EQUIPMENT, COMPONENT PARTS AND FIBER OPTIC EQUIPMENT (E-PROCUREMENT)	J P SIMONS & CO.	92953
697524: VARIOUS COMMUNICATION CABLE - UNDERGROUND AND AERIAL (E-PROCUREMENT)	C & C COMMUNICATIONS	97670
HORSE FEED AND MISCELLANEOUS RELATED ITEMS (E-PROCUREMENT)	BROOKWOOD FARMS LLC.	97923
COMDIAL/VERTICAL TIER 1 DEALER TELEPHONE EQUIPMENT, PRODUCTS, AND TECHNICAL SUPPORT SERVICE	C & C COMMUNICATIONS	102767
MAINTENANCE, PARTS, AND REPAIR SERVICE FOR CHICAGO POLICE DEPARTMENT FIRING RANGES	IN VERIS TRAINING SOLUTIONS, INC.	106001
411553A: BODY ARMOR, TECHNICAL & PROTECTIVE GEAR	PRO-TECH	111215
PHYSIO CONTROL MEDICAL EQUIPMENT NEW, PARTS, SUPPLIES, ACCESSORIES, AND MAINTENANCE (TRANSFER FROM PO#28640)	STRYKER MEDICAL	116791
COMPUTER AIDED DISPATCH (CAD) SOFTWARE, HARDWARE, AND IMPLEMENTATION AND MAINTENANCE SERVICES	TRITECH SOFTWARE SYSTEMS	117722
1155720: MATTRESSES	BOB BARKER COMPANY	122014
848579A: BIKES, BICYCLE PARTS, AND ACCESSORIES	CHICAGO UNITED INDUSTRIES, LTD.	127699
848579A: BIKES, BICYCLE PARTS, AND ACCESSORIES	ISM SADDLE, LLC.	127700
848579A: BIKES, BICYCLE PARTS, AND ACCESSORIES	CYCLE SMITHY	127701

<b>PO Description</b>	<b>Vendor Name</b>	<b>PO Number</b>
848579A: BIKES, BICYCLE PARTS, AND ACCESSORIES	TREK BICYCLE CORP.	127702
994831: SAFETY AND TECHNICAL RESCUE EQUIPMENT	CHICAGO UNITED INDUSTRIES, LTD.	131987
994831: SAFETY AND TECHNICAL RESCUE EQUIPMENT	AIR ONE EQUIPMENT INC.	131988
994831: SAFETY AND TECHNICAL RESCUE EQUIPMENT	ZOLL MEDICAL CORP	131989
994831: SAFETY AND TECHNICAL RESCUE EQUIPMENT	ROOT BROS MFG. & SUPPLY CO.	131990
1204815: FIRE APPARATUS, LADDERS, NEW, PARTS AND ACCESSORIES	AIR ONE EQUIPMENT INC.	143432
HURST HYDRAULIC EQUIPMENT, NEW, REPAIR, PARTS, AND ACCESSORIES	AIR ONE EQUIPMENT INC.	149913
1192342A: CANINE EQUIPMENT AND SUPPLIES (GROUP J) (E-PROCUREMENT)	CHICAGO UNITED INDUSTRIES, LTD.	161198
1203144: PROMOTIONAL WEARABLES AND ITEMS	SILK SCREEN EXPRESS, INC.	162116
1100602: PURCHASE OF COIN/CURRENCY COUNTERS WITH MAINTENANCE/REPAIR AGREEMENT	CUMMINS ALLISON CORP.	162148
720194: FEDERAL COMMUNICATIONS COMMISSION (FCC) FREQUENCY COORDINATION	APCO INTERNATIONAL, INC.	164981
1200135: REPAIR PARTS AND CLEANING SUPPLIES FOR FIREARMS	CHICAGO UNITED INDUSTRIES, LTD.	167245
ALTARIS GOLD COMPUTER AIDED DISPATCH (CAD) SYSTEM MAINTENANCE (SEE PO 55127 ON THE DPS WEB FOR CONTRACT CONTENT)	PERATON, INC.	170495
PSYCHOLOGICAL TESTING FOR PRE-EMPLOYMENT, FITNESS FOR DUTY, AND RE-EVALUATION	THE CENTER FOR APPLIED PSYCHOLOGY AND FORENSIC STUDIES	170521
PSYCHOLOGICAL TESTING FOR PRE-EMPLOYMENT, FITNESS FOR DUTY, AND RE-EVALUATION	LAW ENFORCEMENT PSYCHOLOGICAL SERVICES, INC.	172866
1200166A: TURKEY BOLOGNA	ADVANCED COMMODITES, INC.	178439
CONTINUITY OF OPERATIONS PLANNING (COOP) SOFTWARE, MAINTENANCE, AND SUPPORT SERVICES	BOLDPLANNING INC.	182365
NEXT GENERATION 9-1-1 (NG9-1-1) IP ENABLED NETWORK IMPLEMENTATION, MAINTENANCE SERVICES AND IP BASED PSAP	MOTOROLA SOLUTIONS CONNECTIVITY, Inc.	200495

PO Description	Vendor Name	PO Number
1219096: PORTABLE VEHICLE IMPACT DEVICES-CITY OF CHICAGO	MERIDIAN RAPID DEFENSE Group LLC.	201170
994882: Chemical, BIOLOGICAL, RADIOLOGICAL, AND NUCLEAR (CBRN) DETECTION AND ID RELATED EQUIPMENT-NEW, PARTS, SUPPLIES AND Repairs (GROUPS- E,O)	CHICAGO UNITED INDUSTRIES, LTD.	204595
994882: CHEMICAL, BIOLOGICAL, RADIOLOGICAL AND NUCLEAR (CBRN) DETECTION AND ID RELATED EQUIPMENT-NEW, PARTS, SUPPLIES, AND REPAIRS (GROUPS A,M,N)	MES-ILLINOIS	204596
994882: CHEMICAL, BIOLOGICAL, RADIOLOGICAL AND NUCLEAR (CBRN) DETECTION AND ID RELATED EQUIPMENT-NEW, PARTS, SUPPLIES AND REPAIRS (GROUPS -C,F,H,I,J,K,P,S,T)	FARRWEST ENVIRONMENTAL SUPPLY, INC.	204598
1228910A: INTRAOSSEOUS VASCULAR ACCESS SYSTEM, ACCESSORIES, AND SUPPLIES	TELEFLEX LLC.	214209
DRAGER SCBA EQUIPMENT MAINTENANCE, REPAIR, PARTS & SUPPLIES	W S DARLEY & COMPANY	214762
1235980: AMMUNITION	RAY O'HERRON CO., INC.	214793
1224662: BREATH TESTING ANALYZER, ACCESSORIES & SUPPLIES	INTOXIMETERS INC.	215330
SPEC: 1207137 TRANSPORTATION SERVICES FOR WHEELCHAIR BOUND ARRESTEES	CANNON TRANSPORTATION	219503
1229461: TECHNICAL AND PROTECTIVE GEAR	SAFEWARE	221651
1242443: RESCUE SAWS, PARTS, AND ACCESSORIES	AIR ONE EQUIPMENT INC.	225140
CANDIDATE BACKGROUND INVESTIGATION & REPORTING SERVICES	KENTECH CONSULTING INC.	225663
1244196: FLAGS, BANNERS & ACCESSORIES	ROOT BROS MFG & SUPPLY CO.	233193
1223122: YOGA MATS AND BLOCKS	FITNESS FACTORY OUTLET	233393
LAUNDRY SERVICES FOR VARIOUS LOCATIONS	LAUNDRY OPS, LLC	241672
BRASS AMMUNITION CARTRIDGE PICK-UP AND RECYCLING/DISPOSAL SERVICES	BEST TECHNOLOGY SYSTEMS, INC.	242050
PORTABLE CARDIAC MONITOR/DEFIBRILLATORS AND AUTOMATIC EXTERNAL DEFIBRILLATORS (AED)	ZOLL MEDICAL CORP.	243444

<b>PO Description</b>	<b>Vendor Name</b>	<b>PO Number</b>
PURCHASE OF TWO (2) HELICOPTERS	BELL TEXTRON INC.	246965
SIMULTANEOUS FOREIGN LANGUAGE INTERPRETATION	READY MADE LANGUAGE RESOURCES	247297
1279230: UNIFORM AND COMMISSARY RELATED SERVICES 25% MBE AND 5% WBE GOALS	SILK SCREEN EXPRESS, INC.	250136
1269533A: VARIOUS WORK AND BUSINESS UNIFORMS (TARGET MARKET)	SILK SCREEN EXPRESS, INC.	263412
GAMEWELL FIRE CONTROL INSTRUMENTS- MASTER BOX, AND ACCESSORIES FOR FIRE ALARMS, AND RELATED EQUIPMENT	INTELLIGENT SYSTEMS SERVICES	267313
1257495 FIRE APPARATUS LADDERS, NEW PARTS, AND ACCESSORIES	AIR ONE EQUIPMENT INC.	268500
HORSE CARE SERVICES – STABLE MANAGER (RE-BID)	TITAN BARN MANAGEMENT INC.	270291
1270973: PURCHASE OF HUSQVARNA/STIHL RESCUE SAWS, PARTS, AND ACCESSORIES (NSG)	ROOT BROS MFG & SUPPLY CO.	270292
BEARCAT ARMORED RESCUE VEHICLES	LENCO INDUSTRIES INC.	272341
1291497: PURCHASE OF FITNESS EQUIPMENT STAIR CLIMBER, TREADMILL AND CROSS TRAINER FOR THE CHICAGO FIRE DEPARTMENT	LIFE FITNESS, LLC	275174
1255909: STARS, SHIELDS, BADGES & MISCELLANEOUS EQUIPMENT	SILK SCREEN EXPRESS, INC.	277180

As always, please let me know if you have any further questions.





CITY OF CHICAGO

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## MEMORANDUM

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**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** November 21, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-07

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The following information is provided in response to questions posed at our department’s hearing on November 12, 2024 to discuss the proposed 2025 budget.

Alderman Lopez asked for the breakdown of grant impact on public safety citywide and by ward.

PSA is responsible for implementing specific projects funded by the following grants:

- **Urban Areas Security Initiative (UASI)** - Funds are from the federal Dept. of Homeland Security (DHS) and are used by high-threat, high-density Urban Areas to build, sustain, and deliver the capabilities necessary to prevent, prepare for, protect against, and respond to acts of terrorism.
- **Byrne Justice Assistance Grant (JAG)** - is formula funding from the federal Dept. of Justice (DOJ) to support personnel costs and purchase commodities and services to implement criminal justice projects. PSA's portion supports the salary and fringe of a JAG Program Manager.
- **A donation from the University of Chicago** to purchase and install additional PODs and LPRs around the university to improve POD and LPR coverage surrounding the university's main campus.

Specific projects under these awards are:

Grant	Project	Impacted Ward
UASI	Camera Infrastructure Sustainment	City-wide
UASI	Public Safety Interoperable Communications	City-wide

UASI	CPD CLEAR Sustainment	N/A
UASI	Public Safety Cybersecurity Enhancements	City-wide
JAG	JAG Program Manager salaries and fringe	N/A
UChicago Camera Donation	Purchase and installation of PODs and LPRs	03, 04, 05, and 20

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### MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Chicago Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor’s Office

**Date:** December 12, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-08

The following information is provided in response to questions posed at our department’s hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Lopez asked for a list of all PODs & LPRs by Police District, as well as their current status.

District	PODs	LPRs	Online	Offline	Warning	Total
D01	607	94	650	24	27	701
D02	205	44	222	18	9	249
D03	115	31	129	16	1	146
D04	101	27	123	5		128
D05	64	19	74	9		83
D06	103	22	116	8	1	125
D07	119	21	126	14		140
D08	146	15	150	11		161
D09	188	54	230	12		242
D10	201	27	220	8		228
D11	230	47	266	7	4	277
D12	279	31	279	13	18	310
D14	153	18	151	16	4	171
D15	121	23	135	8	1	144
D16	42	13	52	2	1	55
D17	76	15	84	3	4	91
D18	419	69	445	32	11	488

<b>District</b>	<b>PODs</b>	<b>LPRs</b>	<b>Online</b>	<b>Offline</b>	<b>Warning</b>	<b>Total</b>
<b>D19</b>	314	16	312	14	4	330
<b>D20</b>	60	15	69	3	3	75
<b>D22</b>	85	37	113	9		122
<b>D24</b>	73	9	81	1		82
<b>D25</b>	131	19	146	2	2	150
<b>Totals</b>	<b>3832</b>	<b>666</b>	<b>4173</b>	<b>235</b>	<b>90</b>	<b>4498</b>

As always, please let me know if you have any further questions.



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Chicago Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 2, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-09

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Hadden requested several points of information regarding "Mobile Pods"/Mobile Trailers.

- How many do we have on order? **Zero**
- How much do they cost? Approximately **\$130,000**
- Who is the manufacturer? **MobilePro**

As always, please let me know if you have any further questions.



CITY OF CHICAGO



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## MEMORANDUM

**To:** The Honorable Jason Ervin  
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**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 12, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-10

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Hadden asked for the department's 3-5-year Project Management Plan for the civilianization plan and to include metrics and goals.

When PSA was created, the department inherited 152 Officers performing duties that civilians should be doing. Over the last several years, PSA has successfully returned 111 Officers back to CPD. The 41 Officers remaining at PSA will be returned to CPD as soon as the civilian positions take over the work and fill the positions. The civilian titles in our vacancies that directly impact this civilianization effort are:

Electrical Mechanic: 4 total vacancies  
Project Manager: 1 total vacancy  
Timekeeper- CPD: 29 total vacancies  
Property Custodian: 5 total vacancies  
Investigator: 2 total vacancies  
Manager of Fleet Services: 2 total vacancies  
Health Info Specialist: 1 total vacancy  
Director of Facility Management: 1 total vacancy  
Manager of Building Services: 1 total vacancy

As always, please let me know if you have any further questions.



CITY OF CHICAGO

OFFICE OF PUBLIC SAFETY ADMINISTRATION

### MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Chicago Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor’s Office

**Date:** December 12, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-11

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The following information is provided in response to questions posed at our department’s hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Taylor asked for a list of all PODs & LPRs by Ward, as well as their current status.

Wards	PODs	LPRs	Online	Offline	Warning	Totals
W01	43	8	45	3	3	51
W02	118	13	119	9	3	131
W03	97	14	109	2		111
W04	181	43	190	21	13	224
W05	90	20	92	16	2	110
W06	67	23	85	5		90
W07	35	11	45	1		46
W08	51	12	57	5	1	63
W09	63	26	83	6		89
W10	50	12	58	4		62
W11	70	29	99			99
W12	48	6	49	5		54
W13	32	2	31	3		34
W14	28	2	30			30
W15	57	2	53	6		59
W16	92	11	94	9		103
W17	64	4	59	9		68

<b>Wards</b>	<b>PODs</b>	<b>LPRs</b>	<b>Online</b>	<b>Offline</b>	<b>Warning</b>	<b>Totals</b>
<b>W18</b>	24	1	23	2		25
<b>W19</b>	42	14	55	1		56
<b>W20</b>	87	42	123	6		129
<b>W21</b>	52	24	68	8		76
<b>W22</b>	70	5	71	4		75
<b>W23</b>	28	6	31	3		34
<b>W24</b>	115	33	144	3	1	148
<b>W25</b>	105	7	107	5		112
<b>W26</b>	92	5	92	3	2	97
<b>W27</b>	206	20	207	5	14	226
<b>W28</b>	184	33	204	11	2	217
<b>W29</b>	71	22	87	6		93
<b>W30</b>	26	1	23	1	3	27
<b>W31</b>	40	5	43	2		45
<b>W32</b>	43	7	45	5		50
<b>W33</b>	31	8	37	2		39
<b>W34</b>	165	25	173	4	13	190
<b>W35</b>	59	7	52	12	2	66
<b>W36</b>	40	6	42	2	2	46
<b>W37</b>	114	10	120	4		124
<b>W38</b>	0	2	2			2
<b>W39</b>	30	5	34		1	35
<b>W40</b>	44	3	46	1		47
<b>W41</b>	9	3	11	1		12
<b>W42</b>	504	85	560	10	19	589
<b>W43</b>	75	8	66	16	1	83
<b>W44</b>	117	4	118	1	2	121
<b>W45</b>	20	8	26	1	1	28
<b>W46</b>	107	8	105	9	1	115
<b>W47</b>	58	1	58		1	59
<b>W48</b>	34	15	44	2	3	49
<b>W49</b>	38	4	42			42
<b>W50</b>	16	1	16	1		17
<b>Totals</b>	<b>3832</b>	<b>666</b>	<b>4173</b>	<b>235</b>	<b>90</b>	<b>4498</b>

As always, please let me know if you have any further questions.





CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Chicago Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 2, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-12

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Taylor requested several points of information regarding the procurement of cameras.

Please see the document attached for the current procedure.

As always, please let me know if you have any further questions.

# 2024 OVS Camera Request Process

## Introduction

- This program will combine the efforts of the Aldermanic and CPD Request programs into one project.
- This will allow us to get better pricing from MSI on the cameras.

# Common Words & Phrases

- **MSI**: Motorola Solutions, Inc
- **Clustering**: Referring to a group of camera locations within a mile radius.

## Intake

- Aldermanic Portal
- CPD Action Request
- External Request

## Processing

1. Sites Listed
2. GIS Mapping
3. CPD produces High Activity Maps
4. Board meets & makes selection.

## Outtake & Communications

- Aldermanic Portal is Updated
- When selected, External agency is contacted.

## Receiving Requests

- Aldermanic Request: Will come in via their portal.
- CPD Request: Will be submitted via an Action Request to PSA – IT & ServiceNow Requests in the future.
- \*External Request\*: Maybe submitted directly to the OVS team if needed.

## Board Meetings

- Once we have 3+ Members (Quorum), we will start.
- Current Exterior Camera & Upgrade projects
- CPD will provide Priority Areas for the City
- The board will look at the clusters for request and decide if that area is high or low
- Once all requests have been ranked, the board will make selections from the requested cameras for the upcoming phase [Install Queue] and additional selections [Staging Queue] for the following phase.



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**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** November 21, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-13

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Rodriguez asked for the minimum salary and job requirements for Timekeepers.

Title code 0438 Timekeeper-CPD:

Current Starting Salary: \$53,376

2025 Starting Salary: \$55,344

**CHARACTERISTICS OF THE CLASS:** Under supervision, the class performs the full range of timekeeping duties for sworn and civilian personnel located in either the police districts or in the central administration offices of the Chicago Police Department; and performs related duties as required.

**ESSENTIAL DUTIES:** Maintains either manual or automated timekeeping records for a large group of sworn and civilian employees, represented by police and non-police collective bargaining agreements, in order to record and track employees' time and attendance; interprets labor contract provisions relating to rate of pay for hours worked and compensated time off for timekeeping purposes; applies established timekeeping rules governing the compensation of employees for hours worked based on union contracts, departmental general orders and the salary ordinance; records timekeeping data on daily attendance and assignment sheets for employees working multiple shifts, posting regular and overtime hours worked, compensatory time earned and time off; reviews time and attendance records to record time worked and to maintain balances of leave times, actual hours worked, overtime hours paid, and compensatory time due and taken; uses standard arithmetic formulas established by the department to maintain records of compensatory time under the Fair Labor Standards Act (FLSA); codes time rolls to account for time off without pay in a given pay period;



completes end of police pay period reports to calculate personnel costs for overtime worked, working out of grade, holiday pay and buyback, baby furloughs and furloughs; explains and interprets contract language regarding pay for regular and overtime hours worked by departmental employees; maintains timekeeping records and related support documents; prepares work activity reports.

RELATED DUTIES: Monitors absenteeism and prepares reports for supervisory review; prepares special reports from timekeeping records as requested; attends departmental and city-wide meetings regarding procedures for the maintenance and processing of timekeeping records on the Chicago Automated and Timekeeping (CATA) System.

MINIMUM QUALIFICATIONS:

Training and Experience. Two years of progressively responsible timekeeping or payroll preparation experience or an equivalent combination of training and experience.

Knowledge, Abilities and Skill. Good knowledge of city and departmental timekeeping procedures and practices. Good knowledge of pay provisions in various labor contracts representing police officers, sergeants, lieutenants, captains, and civilian personnel. Knowledge of the city's payroll processing policies and procedures. Some knowledge of the city's personnel ordinances, rules and regulations governing timekeeping and payroll practices. Ability to maintain manual and computerized timekeeping records. Ability to apply rules and procedures relating to the maintenance of timekeeping records for sworn and civilian personnel. Ability to use standard formulas in computing time balances and overtime pay. Ability to operate a personal computer. Skill in performing arithmetic computations. Good organizational skills. Good oral and written communication skills.

Working Conditions. General office environment.

Equipment. Standard office equipment including personal computers.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

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**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** November 21, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-14

The following information is provided in response to questions posed at our department’s hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Taylor asked for a breakdown of PSA’s Consent Decree Compliance.

PSA is responsible for 18 Consent Decree paragraphs between Human Resources and Information Technology. Of these 18 paragraphs, three (3) are in Full Compliance, 14 are in Primary or Secondary Compliance, and 1 remains in non-compliance, as it requires the completion of a different paragraph before it can be resolved.

<b>Recruitment, Hiring, and Promotion</b>			
<b>Policies and Practices</b>	<b>Preliminary</b>	<b>Secondary</b>	<b>Full</b>
253	In Compliance	Not in Compliance	Not Yet Assessed
254	In Compliance	Not in Compliance	Not Yet Assessed
255	In Compliance	In Compliance	<b>Under Assessment</b>

256	In Compliance	<b>Not in Compliance</b>	Not Yet Assessed
257	In Compliance	In Compliance	In Compliance
<b>Recruitment and Hiring</b>			
258	In Compliance	In Compliance	Not Yet Assessed
259	In Compliance	In Compliance	Not Yet Assessed
260	In Compliance	<b>Not in Compliance</b>	Not Yet Assessed
<b>Sergeant and Lieutenant Promotions</b>			
261	In Compliance	In Compliance	In Compliance
262	In Compliance	<b>Under Assessment</b>	Not Yet Assessed
<b>Captain and Commander Promotions</b>			
263	In Compliance	In Compliance	<b>Not in Compliance</b>
264	In Compliance	<b>Not in Compliance</b>	Not Yet Assessed

<b>Information Technology</b>			
<b>Equipment and Technology</b>	<b>Preliminary</b>	<b>Secondary</b>	<b>Full</b>
415	In Compliance	Not Yet Assessed	Not Yet Assessed
416	In Compliance	Not Yet Assessed	Not Yet Assessed
417	In Compliance	Not Yet Assessed	Not Yet Assessed
<b>Data Systems Plan</b>			
606	In Compliance	In Compliance	In Compliance
607	<b>Not in Compliance</b>	<b>Not in Compliance</b>	<b>Not in Compliance</b>
608	In Compliance	In Compliance	<b>Under Assessment</b>

As always, please let me know if you have any further questions.



CITY OF CHICAGO

OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Chicago Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 2, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-15

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Vasquez requested the Performance Metrics or Service Level Agreement (SLA) that we hold our video management vendor to.

Please see the below excerpts for the current SLA from the maintenance agreement.

As always, please let me know if you have any further questions.

## 1. SERVICE LEVELS

### 1.1. GENERAL

Contractor shall perform the Services at or above the levels of performance indicated in this Exhibit C. Schedule C-1 includes (i) the Critical Service Levels and Key Measurements, (ii) associated Minimum Service Levels and Expected Service Levels, and (iii) the SL Allocation assigned to each Critical Service Level.

Critical Service Levels and Key Measurements may be added, deleted or substituted by Chicago and Contractor through the change processes defined below during the Term in order to achieve a fair, accurate and consistent measurement of Contractor's performance of the Services.

### 1.2. DEFINITIONS

Terms used herein with initial capital letters shall have the respective meanings set below. [Note Availability/Downtime measures may not be applicable]

"At Risk Amount" shall mean, for any month during the Term, 15% of the total recurring maintenance charges payable by Chicago for that month. Statements of Work which do not include a maintenance agreement are not covered by a Service Level agreement and have no penalty risk associated.

"Availability" shall mean the Actual Uptime expressed as a percentage of the Scheduled Uptime for a particular Service (i.e.,  $\text{Availability \%} = ((\text{Actual Uptime})/(\text{Scheduled Uptime})) \times 100$ ). Availability measured on a monthly basis will use the number of seconds in the given month as the Scheduled Uptime. Outages caused by a force majeure event, or scheduled downtime, will be subtracted from the Scheduled Uptime value to create the Actual Uptime Value. Availability is monitored continually 24x7.

"Camera Viewing Availability" shall be a report run twice a day at 12 hour intervals. The Genetec camera availability reports function will be used to provide the report. The reports will be averaged over the month to determine the percentage of Camera Viewing Availability for that month."

"Chicago" shall mean the Chicago Office of Emergency Management and Communications or any City of Chicago Department.

"Contractor" shall mean Motorola Solutions, Inc.

"Critical Service Levels" shall mean those areas of service level measurement performed (except as may be otherwise provide herein) on a monthly basis for which a

## Motorola Solutions - Schedule C-1

SL ID	Critical Service Level Key Measurement	Measurement Type	Measurement Description	Expected Service Level	Secondary Service Level	Tertiary Service Level	Service Level Allocation
1	Time to Acknowledge	General Response Time	Average	≤0.25 hrs	≤0.375 hrs	≤0.5 hrs	4.00%
2	Time to Respond - Severity 1	General Response Time	Average	≤1 hrs	≤1.5 hrs	≤2 hrs	40.00%
3	Time to Respond - Severity 2	General Response Time	Average	≤24 hrs	≤36 hrs	≤48 hrs	20.00%
4	Time to Respond - Severity 3	General Response Time	Average	≤48 hrs	≤72 hrs	≤96 hrs	8.00%
5	Time to Restore - Severity 1	General Response Time	Average	≤4 hrs	≤6 hrs	≤8 hrs	40.00%
6	Time to Restore - Severity 2	General Response Time	Average	≤72 hrs	≤108 hrs	≤144 hrs	20.00%
7	Time to Restore - Severity 3	General Response Time	Average	≤120 hrs	≤180 hrs	≤240 hrs	8.00%
8	Genetec Server(s) & Storage	Availability	Monthly	≥99%	≥97%	≥95%	15.00%
9	Core Network Availability	Availability	Monthly	≥99%	≥97%	≥95%	15.00%
10	Camera Viewing Availability	Viewing Availability	Monthly	≥94%	≥92%	≥90%	15.00%
11	GIS Mapping Availability	Availability	Monthly	≥99%	≥97%	≥95%	15.00%

**200.00%**

Penalty Escalator	Multiplier
Secondary SL Exceeded	50%
Tertiary SL Exceeded	100%

### Individual Unit Penalty Example

Expected Service Level Failure Penalty		Secondary Service Level Failure		Tertiary Service Level Failure	
Monthly Unit Maintenance Cost	\$ 100.00	Monthly Unit Maintenance Cost	\$ 100.00	Monthly Unit Maintenance Cost	\$ 100.00
At Risk Percentage	100%	At Risk Percentage	100%	At Risk Percentage	100%
Severity 1 Response SL Allocation	40%	Severity 1 Response SL Allocation	40%	Severity 1 Response SL Allocation	40%
Incident Penalty	\$ 40.00	Incident Penalty	\$ 40.00	Incident Penalty	\$ 40.00
Penalty Escalator	N/A	Penalty Escalator	\$ 20.00	Penalty Escalator	\$ 40.00
Total Penalty	\$ 40.00	Total Penalty	\$ 60.00	Total Penalty	\$ 80.00

### Monthly Uptime SLA

Genetec Environment & Camera Storage	99%
Core Network Availability	99%
Camera Viewing Availability	94%
GIS Map Availability	99%

### System Penalty Example

Expected Service Level Failure Penalty		Secondary Service Level Failure		Tertiary Service Level Failure	
Monthly System Maintenance	\$ 297,000	Monthly System Maintenance	\$ 297,000	Monthly System	\$ 297,000
At Risk Percentage	15%	At Risk Percentage	15%	At Risk Percentage	15%
Genetec Server(s) & Storage SL Allocation	15.0%	Genetec Server(s) & Storage SL Allocation	15.0%	Genetec Server(s) & Storage SL Allocation	15.0%
Penalty	\$ 6,682.50	Penalty	\$ 6,682.50	Penalty	\$ 6,682.50
Penalty Escalator	N/A	Penalty Escalator	\$ 3,341.25	Penalty Escalator	\$ 6,682.50
Total Penalty	\$ 6,682.50	Total Penalty	\$ 10,023.75	Total Penalty	\$ 13,365.00

Service Level Credit EXAMPLE= (\$297,000 times 15%) times (15%) times (100%) = \$6,682.50



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Acting Executive Director  
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**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 2, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-16

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Napolitano requested a year over year list of all new and replaced cameras since the start of CY20. Below is a summary of the report.

Year	Installed	Replaced
2024	256	370
2023	392	251
2022	235	277
2021	375	469
2020	468	333
<b>Total</b>	1726	1700

Please see attached for the detailed information requested.

As always, please let me know if you have any further questions.

	A	B	C
1	Censored Name	Install Year	Replacement Year
2		2018	2022
3		2018	2022
4		2024	
5		2024	
6		2024	
7		2024	
8		2018	2024
9		2023	
10		2018	2024
11		2018	2024
12		2024	
13		2018	2022
14		2018	2022
15		2020	2020
16		2018	2021
17		2018	2023
18		2018	2023
19		2023	
20		2018	2022
21		2020	
22		2019	2020
23		2018	2022
24		2016	2020
25		2020	
26		2018	2022
27		2023	
28		2023	
29		2023	
30		2016	2021
31		2018	2024
32		2018	2023
33		2016	2022
34		2021	
35		2021	
36		2023	
37		2023	
38		2013	2021
39		2016	2024
40		2018	2024
41		2014	2022
42		2015	2021
43		2024	
44		2016	2024
45		2017	2022
46		2015	2024
47		2018	2024
48		2017	2024
49		2018	2023



	A	B	C
50		2023	
51		2021	
52		2021	
53		2019	2023
54		2016	2024
55		2018	2020
56		2018	2022
57		2022	
58		2022	
59		2022	
60		2022	
61		2015	2022
62		2014	2023
63		2021	
64		2014	2024
65		2018	2022
66		2014	2024
67		2017	2021
68		2023	
69		2023	
70		2016	2024
71		2022	
72		2022	
73		2021	
74		2023	
75		2020	2020
76		2018	2024
77		2018	2021
78		2013	2021
79		2024	
80		2018	2022
81		2018	2024
82		2018	2021
83		2017	2022
84		2015	2024
85		2018	2022
86		2017	2023
87		2019	2020
88		2015	2021
89		2021	
90		2018	2021
91		2023	
92		2023	
93		2017	2024
94		2014	2023
95		2016	2023
96		2024	
97		2014	2022
98		2020	2020

	A	B	C
99		2021	
100		2018	2022
101		2019	2021
102		2021	
103		2024	
104		2020	2020
105		2020	
106		2017	2021
107		2021	
108		2023	
109		2023	
110		2023	
111		2018	2024
112		2022	
113		2020	
114		2020	
115		2020	
116		2020	
117		2018	2023
118		2022	
119		2016	2021
120		2016	2020
121		2018	2020
122		2020	
123		2024	
124		2024	
125		2024	
126		2023	
127		2024	
128		2024	
129		2019	2020
130		2018	2020
131		2020	2020
132		2024	
133		2014	2021
134		2020	2024
135		2021	2021
136		2015	2024
137		2020	2020
138		2014	2021
139		2024	
140		2018	2021
141		2018	2021
142		2020	2020
143		2023	
144		2018	2023
145		2020	2020
146		2018	2021
147		2021	

	A	B	C
148		2020	
149		2013	2020
150		2020	2020
151		2023	
152		2017	2021
153		2020	2020
154		2019	2020
155		2018	2023
156		2014	2022
157		2024	
158		2024	
159		2018	2024
160		2018	2024
161		2020	
162		2024	
163		2024	
164		2021	2021
165		2014	2024
166		2016	2024
167		2018	2021
168		2020	
169		2018	2024
170		2021	
171		2021	
172		2013	2022
173		2018	2023
174		2020	2020
175		2022	
176		2018	2021
177		2021	
178		2021	2021
179		2018	2021
180		2024	
181		2023	
182		2024	
183		2021	
184		2021	
185		2021	
186		2020	
187		2014	2021
188		2014	2022
189		2018	2022
190		2018	2024
191		2021	2021
192		2018	2021
193		2024	
194		2024	
195		2023	
196		2023	

	A	B	C
197		2023	
198		2023	
199		2018	2024
200		2019	2022
201		2019	2024
202		2020	
203		2020	
204		2020	
205		2020	
206		2020	
207		2021	
208		2021	
209		2021	
210		2021	2022
211		2021	
212		2021	
213		2021	
214		2021	
215		2016	2022
216		2015	2024
217		2020	
218		2021	2021
219		2024	
220		2020	2022
221		2019	2024
222		2021	2022
223		2021	2022
224		2018	2024
225		2024	
226		2022	
227		2024	
228		2020	2022
229		2013	2024
230		2023	
231		2023	
232		2016	2020
233		2018	2023
234		2018	2023
235		2022	
236		2018	2021
237		2021	
238		2013	2020
239		2021	
240		2021	
241		2018	2022
242		2021	
243		2023	
244		2018	2021
245		2018	2024

	A	B	C
246		2020	2020
247		2023	
248		2024	
249		2018	2024
250		2019	2024
251		2024	
252		2018	2020
253		2021	2021
254		2023	
255		2015	2024
256		2021	2021
257		2017	2023
258		2018	2022
259		2018	2020
260		2017	2022
261		2020	2020
262		2020	2020
263		2023	2024
264		2021	
265		2018	2020
266		2023	2024
267		2018	2024
268		2017	2022
269		2018	2020
270		2018	2022
271		2018	2022
272		2022	
273		2019	2022
274		2022	
275		2018	2022
276		2023	
277		2020	2020
278		2022	2024
279		2023	
280		2023	
281		2024	
282		2023	
283		2018	2023
284		2014	2024
285		2017	2023
286		2018	2023
287		2022	
288		2014	2021
289		2014	2020
290		2019	2022
291		2020	2022
292		2021	
293		2021	2021
294		2018	2021

	A	B	C
295		2020	2020
296		2023	
297		2016	2024
298		2014	2021
299		2023	
300		2018	2021
301		2021	2021
302		2024	
303		2014	2024
304		2024	
305		2020	
306		2024	
307		2021	2021
308		2018	2021
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2928		2020	2020
2929		2018	2022
2930		2018	2022
2931		2021	2021
2932		2020	2020
2933		2018	2022
2934		2018	2023
2935		2018	2024
2936		2018	2023
2937		2018	2020
2938		2018	2020
2939		2020	2020
2940		2018	2020

	B	C
2941	2020	
2942	2018	2020
2943	2018	2020
2944	2020	
2945	2020	
2946	2020	
2947	2020	
2948	2020	
2949	2020	
2950	2020	
2951	2020	
2952	2018	2024
2953	2018	2021
2954	2018	2021
2955	2018	2021
2956	2018	2024
2957	2018	2024
2958	2018	2024
2959	2018	2024
2960	2018	2024
2961	2018	2024
2962	2018	2024
2963	2018	2021
2964	2018	2024
2965	2018	2024
2966	2018	2024
2967	2018	2024
2968	2020	2024
2969	2018	2024
2970	2018	2024
2971	2020	2020
2972	2020	2020
2973	2019	2021



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** November 21, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-17

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Mitts asked for the capacity of the Community Room at the Bauer Plummer Public Safety Training Center Community Room, located at 701 North Kilbourn Avenue, Chicago, Illinois 60624.

The Community Room's Capacity is 30 persons based on the State Fire Marshal.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 12, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-18

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 budget.

Alderman Vasquez asked if the Office of Public Safety Administration is doing any work that other departments are already doing.

The work performed by OPSA is not duplicative of any other existing department. OPSA aggregates and consolidates responses and information on behalf of the public safety departments (OPSA, CPD, CFD and OEMC) and performs the majority of the administrative duties for those departments. Prior to the creation of OPSA, this work was housed in each of the departments but is now consolidated in OPSA.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** November 21, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-19

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Vasquez asked how Telligen is involved in the CPD therapy process and if there are restrictions to officer wellness.

Employee Assistance Program (EAP) is free to CPD members and their family. Due to the level of stress, trauma, etc. that CPD members and their family may experience, there is no limit/restrictions to the number of times anyone can be seen.

If a member seeks a private provider, the limit is ten (10) sessions for a private provider and a co-pay applies. After that limit there must be recertification for additional sessions/services. This requires a report and justification to be submitted to the insurance company by the private provider. Issues such as family and or marital counseling is not covered. For drug and alcohol usage issues coverage is similar but in-patient programs for rehabilitation requires different documentation.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 12, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-20

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Vasquez asked for a summary of contracts for language translations including any out for RFI or RFP.

### CURRENT CONTRACTS:

#### **Simultaneous Foreign Language Interpretation**

PO: 247297

Contractor: Ready Made Staffing, Inc.

Small Bid under \$250K / Commodities Contract

Contract term: 12/15/2023 - 12/15/2026

Compliance: 100% M/WBE owned by African American Woman, Ms. Joan Mattox at 111 W Jackson.

This contract is for:

- Simultaneous Foreign Language Interpretation only
  - Simultaneous also known as "U.N. Style" is where the speaker does not pause for the interpreter.
  - Best used for speeches, presentations, webinars, conferences, town hall meetings, press conferences, etc.
  - Services can be in-person or virtual.
  - Services must be scheduled in advance of the need.
  - 6 Languages include: Spanish, Chinese (Mandarin/Cantonese), Polish, Tagalog, Arabic, and Ukrainian.
  - Interpretation equipment must be provided by the city.



**Foreign Language Interpretation, Written Translation and Related Services (This is the contract that 911 uses currently)** \*\* To create greater opportunity for local small businesses. We unbundled the existing contract and two (2) new RFPs were issued (listed further below), one of which is Target Market.

PO: 36561

Contractor: Language Line Solutions

Professional Services over \$250K Contract

7/11/2016 - 1/10/2026 **Extended to 01/2026 to ensure continuity of operations, but will expire once new contracts are in place. We are reviewing responses to the RFP's now.**

Compliance: No stated goals

This contract is for:

- Consecutive Foreign Language Interpretation
  - Consecutive is when the speaker pauses after a sentence or (2) two so the interpreter can relay the message.
  - Best used for small gatherings or one-on-one meetings.
  - Services can be provided on-demand via the app, telephone or virtual platform.
  - In-person consecutive interpretation is also available with advance notice.
  - More than 150 languages are available. American Sign Language (ASL) is available via the app or virtual platform only, not in-person.
- Written Translation Services
  - Written translation for documents, marketing materials, websites, software, etc.
  - More than 290 languages are available.
  - Does not include Communication Real-time Translation (CART) services.

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NEW CONTRACT REQUESTS:

**Name: Target Market on site and virtual foreign language interpretation**

**New Contract Request:** Professional Service over \$250K

**Solicitation type:** Request for Proposal

**Term:** 60 months

**Estimated dollar amount:** \$1,500,000.00

**Compliance goals:** Target Market Solicitation

**Procurement status: Proposals were due October 21, 2024. PSA and DPS are reviewing several proposals. This contract will take the place of the current Language Lines contract.**

**Summary:** The Services provided will allow for greater access to spoken public information pursuant to Chapter 2-40 of the Municipal Code of Chicago, "Citywide Language Access to Ensure the Effective Delivery of City Services". Types of civic engagements and activities ("Events") where the interpretation Services may be utilized include, but are not limited to, the following: public meetings, working group and engagement sessions, press conferences, job fairs, cultural programs and events, and public health events. The City requires the Services to be available both on-site and virtual via meeting software including, but not limited to, Zoom, Teams, etc. It is the intent of the City to ensure that its communication with individuals who do not speak English or are Limited English Proficient ("LEP") can effectively communicate with others. Providing these Services will immediately promote greater communication access for all residents and visitors in Chicago.

**Name: Foreign Language Interpretation and Translation Services (On-demand, Remote) This will be the new 911 contract for these services.**

**New Contract Request:** Professional Service over \$250K

**Solicitation type:** Request for Proposal

**Term:** 60 months

**Estimated dollar amount:** \$5,000,000.00

**Compliance goals:** No stated goals

**Procurement status: Proposals were due October 2, 2024. PSA and DPS are reviewing proposals. This contract will take the place of the current Language Lines contract.**

**Summary:** The Services provided will allow for greater access to spoken and written public information pursuant to Chapter 2-40 of the Municipal Code of Chicago, "Citywide Language Access to Ensure the Effective Delivery of City Services". It is the intent of the City to ensure that its communication with individuals who do not speak English or are Limited English Proficient ("LEP") can effectively communicate with others. Providing these Services will immediately promote greater communication access for all residents and visitors in Chicago.

City functions in which a phone and mobile applications are acceptable platforms for consecutive foreign language interpretation services include 911 and 311 Call Centers; health clinics; senior facilities; airports; and field operation personnel like Police Officers, Inspectors, Case Workers and Health Professionals.

Examples of projects needing written translation services include, but are not limited to the following: Public service announcements, promotional brochures, etc. Upon the City's request, some documents may require graphic design services.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 16, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-21

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 budget.

Alderman Vasquez asked for an estimate of what departments (users) will spend on language access. In addition, please note where this can be seen in the budget.

PSA does not budget for other department's language access expenditures so cannot answer where the funding for the other departments is located but for public safety departments the funding in the budget recommendations is located in the CPD and OEMC budgets:

CPD: Fund 100- Contractual Services Appropriation 0140

OEMC: Fund 353 – Contractual Services Appropriation 0140

PSA estimates that FY25 usage will be aligned with previous use trends. For **Language Line (PO 36561)**, here's the 2023 usage data provided by our vendor:

Remote (phone/app) interpretation:

911/311 centers & ARS line: 97,079 calls

CDPH: 4,062 calls

Domestic hotline: 2,414 calls

DFSS: 2,360 calls

Administrative Hearings: 2,178 calls

CPD: 1,902 calls

Onsite consecutive interpretation:

DFSS: 9 requests

CPD: 6 requests

CPL: 4 requests  
DOL: 8 requests  
DCASE: 28 requests  
Commission on Human Relations: 4 requests  
CDA: 2 requests  
DOH: 8 requests  
DPD: 4 requests  
Administrative Hearings: 9 requests  
BACP: 4 requests

Written Translations:

BACP: 2 projects  
DFSS: 8 projects  
DOH: 9 projects  
OEMC: 2 projects  
CPD: 31 projects  
CPL: 16 projects  
CDA: 12 projects  
DCASE: 1 project  
DPD: 1 project  
CDPH: 30 projects  
DSS: 1 project

As always, please let me know if you have any further questions.



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Chicago Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 2, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-22

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Lee requested the number of temporary cameras and how many are not in use.

- Rapid Deploy Kits (RDKs): **50**
- Mobile License Plate Readers (LPRs): **50**
- Trailers: **6**
- Number not in use: **Zero**

As always, please let me know if you have any further questions.



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** November 21, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-23

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Chairman Ervin asked for a narrative on what UASI is and what anticipated programs it will be spent on for FY25.

The Urban Areas Security Initiative (UASI) Grant Program assists high-threat, high-density Urban Areas to build, sustain, and deliver the capabilities necessary to prevent, prepare for, protect against, and respond to acts of terrorism. Funds are also directed towards "Building a national culture of preparedness and protecting against terrorism and other threats to our national security." Announced annually by the Federal Emergency Management Agency (FEMA), funds are coursed through the State, with a portion allocated to Cook County. For the City of Chicago, UASI Funds are utilized by PSA, CFD, CPD, OEMC, and DTI on projects approved by FEMA.

In 2025, PSA will use UASI Funds to implement the following initiatives: Equipment upgrades to public safety interoperable communications infrastructure for security, encryption, user management capabilities; camera infrastructure backhaul equipment to improve data management, connectivity, and cybersecurity resilience; cybersecurity and information technology equipment and software license renewals; application development services and hardware upgrades for CPD's CLEARNET System; and Homeland Security Grant Management responsibilities.



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 16, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-24

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024 to discuss the proposed 2025 budget.

Alderman Gardner asked how many ambulances are running in the city and how much revenue is generated.

Currently, the Chicago Fire Department has eighty (80) ambulances in service. Revenue collection is managed and reported solely by the Department of Finance. The report provided for the period ending October 31, 2024, reflect \$289,678,516.39 in revenue collected.

Ambulance Fee:	\$91,700,814.32
Ambulance Fee Supplemental Medicaid:	\$197,977,702.07
<b>Total revenue collected:</b>	<b>\$289,678,516.39</b>



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 16, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-25

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 Budget.

Alderman Hoppenworth asked for the overtime analysis since 2020, for CPD, CFD and OEMC. Please provide long-term strategy to decrease costs of these departments.

Since inception, the Office of Public Safety Administration (PSA) has been tasked with reducing costs, finding efficiencies and improving administrative functions across the City of Chicago's (CoC) Public Safety Departments. PSA is approaching overtime control by improving several administrative measures, such as expediting the hiring process, improving upon the Special Events reimbursement process to accurately reflect the total amount of overtime incurred to offset the budgeted amount, creating a unified Public Safety Medical Section, which will eventually also envelop the OEMC, and seeking grant funding to support mental wellness for first responders. By placing additional emphasis on sustaining a healthier workforce, PSA aims to see individuals able to return to work quicker, which would in turn reduce overtime being incurred by the individuals covering the workload. There is no overtime report published by PSA, but PSA works closely with OBM and each of the public safety departments on overtime projections and justifications.

As always, please let me know if you have any further questions.





CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 16, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-26

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The following information is provided in response to additional questions posed after our department's hearing on November 12, 2024, to discuss the proposed 2025 budget.

Alderman La Spata asked what the \$1million increase in "Repair/Maintenance of Equipment" under the Emergency Communication Fund covers (line 0162 page 285).

This is funding for new replacement OEMC Radio Dispatch Consoles.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 16, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-27

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The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 budget.

Alderman La Spata asked for the purpose of the department's \$59,580 (line item 0330 page 278) for food.

The budgeted amount is designated for detainee (at CPD facilities) consumables which includes turkey, bologna, and bread.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



OFFICE OF PUBLIC SAFETY ADMINISTRATION

## MEMORANDUM

**To:** The Honorable Jason Ervin  
Chairman, Committee on the Budget and Government Operations

**From:** Frank Lindbloom  
Acting Executive Director  
Office of Public Safety Administration

**CC:** Kennedy Bartley, Chief External Affairs Officer  
Mayor's Office

**Date:** December 16, 2024

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 51-28

---

The following information is provided in response to questions posed at our department's hearing on November 12, 2024, to discuss the proposed 2025 budget.

Alderman La Spata asked for the specific impact of "Timekeeper – CPD" vacancies; specifically, what are the specific responsibilities for this role.

### Duties:

- Reconciling daily work time and use of paid time-off for CPD members.
- Interprets 5 collective bargaining agreements as well as departmental general orders and the salary ordinance for proper payment of overtime and paid time off
- Prepares overtime holiday and acting out of grade pay reports
- Reviews timecards to determine paid time off owed upon separation
- Reviews requests to sell back compensatory time, baby furlough and personal days

### Vacancy Impact:

- This is function that must be performed every day. When this position is vacant these duties are performed by sworn personnel.

As always, please let me know if you have any further questions